



ดร.ธนาวิชญ์ จินดาประดิษฐ์



Direction – Sustainable Development Goals





Direction





Definition - What does *Disruptive Technology* mean?

Disruptive technology refers to any enhanced or completely new technology that replaces and disrupts an existing technology, rendering it obsolete. It is designed to succeed similar technology that is already in use.

Disruptive technology applies to hardware, software, networks and combined technologies.

Impact of Disruptive Technologies



McKinsey Global Institute ได้ประเมินอีกด้วยว่า การใช้ เทคโนโลยีทั้ง 12 ประเภทดังกล่าว จะสามารถทำให้เกิดผล กระทบทางเศรษฐกิจ มูลค่ารวมประมาณ 14 – 33 ล้านล้าน เหรียญสหรัฐฯ ต่อปี ในปี 2025 ซึ่งการประเมินดังกล่าว ไม่ใช่แค่เพียงการคาดเดา แต่เป็นการวิเคราะห์เชิงลึก จาก การใช้งานที่สำคัญ และสามารถสร้างมูลค่าได้ได้หลายๆ แนวทาง รวมทั้งความต้องการส่วนเกินของผู้บริโภค ซึ่งเป็น ผลมาจากผลิตภัณฑ์ที่ดีขึ้น มีราคาถูกลง สิ่งแวดล้อมที่สะอาด มากขึ้น และดีต่อสุขภาพมากขึ้น



McKinsev&Comp

Disruptive technologies: Advances that will transform life, business, and the global economy

ที่มา : McKinsey Global Institute, May 2013.



McKinsev&Compar

12 Disruptive Technologies





Disruptive technologies: Advances that will transform life, business, and the global economy



The Internet of Things

Automation of knowledge

Increasingly inexpensive and capable mobile computing devices and Internet connectivity

Intelligent software systems that can perform knowledge work tasks involving unstructured commands and subtle judgments

Networks of low-cost sensors and actuators for data collection, monitoring, decision making, and process optimization

Use of computer hardware and software resources delivered over a network or the Internet, often as a service

Increasingly capable robots with enhanced senses, dexterity, and intelligence used to automate tasks or augment humans



Autonomous and near-autonomous vehicles Vehicles that can navigate and operate with reduced or no human intervention

ที่มา : McKinsey Global Institute, May 2013.

work

Mobile Internet



Cloud technology

Advanced robotics



12 Disruptive Technologies

McKinsey Global Institu



McKinsev&Compan

May 201

Disruptive technologies: Advances that will transform life, business, and the global economy









3D printing

Advanced materials

Fast, low-cost gene sequencing, advanced big data analytics, and synthetic biology ("writing" DNA)

Devices or systems that store energy for later use, including batteries

Additive manufacturing techniques to create objects by printing layers of material based on digital models

Materials designed to have superior characteristics (e.g., strength, weight, conductivity) or functionality



Advanced oil and gas exploration and recovery

Next-generation genomics

Exploration and recovery techniques that make extraction of unconventional oil and gas economical



Renewable energy

Generation of electricity from renewable sources with reduced harmful climate impact

ที่มา : McKinsey Global Institute, May 2013.



12 Disruptive Technologies



ที่มา : McKinsey Global Institute, May 2013.



Digital Technologies



ที่มา : https://disruptionhub.com/five-stage-tech-disruption/



Ubiquitous

UBIQUITOUS COMPUTING



"The most profound technologies are those that disappear. They wave themselves in the fabric of everyday life until they are indistinguishable from it"

> Mark Weiner, The Computer for the 21st Century, 1991

<u>Ubiquitous computing</u> (Ubicomp) is a term coined by Mark Weiser in 1988 to describe the third generation of computers (after mainframes and desktop PCs) that are completely integrated into everyday objects and activities.

Ubiquitous



Pervasive (Ubiquitous) Computing Vision



- "In the 21st century the technology revolution will move into the everyday, the small and the invisible..."
- "The most profound technologies are those that disappear. They weave themselves into the fabrics of everyday life until they are indistinguishable from it."

Mark Weiser (1952 - 1999), XEROX PARC

- Small, cheap, mobile processors and sensors
 - in almost all everyday objects
 - on your body ("wearable computing")
 - embedded in environment ("ambient intelligence")



Ubiquitous





Big Data



ข้อมูลที่มีปริมาณมหาศาล (Volume) อยู่ในรูปแบบที่ หลากหลาย (Variety) และ เปลี่ยนแปลงอย่างรวดเร็ว (Velocity) สามารถนำมาใช้ วิเคราะห์สังเคราะห์สนับสนุนการ วางแผน การตัดสินใจ และ ตอบสนองความต้องการในการ ยกระดับคุณภาพชีวิต





Big Data Application

้ทารสนับสนุนการทำงานร่วมทันแบบกระจายศูนย์ รองรับการประมวลผล ข้อมูลที่มีขนาดใหญ่ มีรูปแบบที่หลากหลายและเปลี่ยนแปลงอย่างต่อเนื่อง



Traditional Analytics

Advanced Analytics

การใช้ประโยชน์จาก Big Data นั้นจะเกี่ยวข้องกับการวิเคราะห์ข้อมูลเพื่อการวางแผนและการตัดสินใจที่ ซับซ้อนยิ่งขึ้น สามารถตอบสนองความต้องการรายบุคคลได้แม่นยำมากขึ้น และการเชื่อมโยงข้อมูลจะเป็น อัตโนมัติอย่างสมบูรณ์ยิ่งขึ้น ไม่ได้อาศัยการนำเข้าข้อมูลจากบุคคลแต่เพียงอย่างเดียว แต่จะมีการเชื่อมโยง ข้อมูลกับอุปกรณ์ และ Applications ต่างๆในชีวิตประจำวัน



Big Data – Internet Minute



2018 This Is What Happens In An Internet Minute



ที่มา : https://jacobsmedia.com/wait-internet-minute/, April 9, 2018.



Big Data – Commercial Value

Internet companies

Selected, 2013



ที่มา : http://cdn.static-economist.com/sites/default/files/20140920_GDC111.png



worldometers

WORLD POPULATION

GOVERNMENT & ECONOMICS HEALTH

7,510,150,275	\$ 9,770,197,198	5,649,003		
Current World Population	Public Healthcare expenditure today	Communicable disease deaths this year		
61,251,329	\$ 8,510,008,452	3,307,604		
Births this year	Public Education expenditure today	Deaths of children under 5 this year		
326,023	\$ 4,083,719,238	18,281,030		
Births today	Public Military expenditure today	Abortions this year		
25,319,869	33,268,083	134,500		
Deaths this year	Cars produced this year	Deaths of mothers during birth this year		

134,770 Deaths today

35,931,460 Net populatior

63.274.313 39.086.288 **4,464,920,271**Google searches today



think

Big Data – Commercial Value

CONSUMERS SEARCH FOR A VARIETY OF LOCAL INFORMATION



SMARTPHONE







Local store address



COMPUTER/TABLET



Availability of product at local store 42% Business

hours

local store



Local store address

think with Google Food Trends 2016



Food With a Function



Traveling Through Taste







Experimenting With Pork Bite-Sized Snacks The Pasta Comeback



Big Data – In depth Analysis





Insights that drive opportunities The information you need across the commodities markets > Read More



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	PRODUCT FINDER		
	Step 1		
	Choose a Commodity	\$	

การเข้าถึงข้อมูล ข่าวสาร และการวิเคราะห์ข้อมูลเชิงลึก เป็นเรื่องสำคัญมากในการบริหารจัดการในอนาคต โดยเฉพาะข้อมูลของสินค้าหรือวัตถุดิบที่มีการเปลี่ยนแปลงตลอดเวลาหรือมีความไม่แน่นอนสูง จะต้องยิ่งให้ ความสำคัญเพื่อนำมาลดความเสี่ยงที่อาจจะเกิดขึ้นได้ในอนาคต



Rise of the Bots

The Automation Of Knowledge Work: Rise Of The Machines



Knowledge work automation can have an impact of up to \$7 trillion on many industries.



Technological advancements, superfast processors, and more effective sensors have made it easier for computers to replace humans, even in roles where decision making or problem solving is required e.g. doctors.



According to McKinsey, the tasks performed by knowledge work automation tools and systems will equal the output of about 110-140 million full-time employees.



Productivity will improve but the distribution of resources around the world can worsen, and the wealth gap can widen.



Developed countries will benefit by investing in the technology, while underdeveloped economies will become more dependent on developed countries.



Rise of the Bots





Opportunities of machine learning





Rise of the Bots







Fits a forecast curve through historical demand quantities

Incorporates seasonality, trend data, and moving averages

Is often done in Excel

50% 50%

x∄

or last month's

60%

40%

demand value will occur

again this month

Statistically predicts Щ monthly or weekly demand patterns

30%

70%

Hierarchy and causal dia effects are incorporated into the forecast

Becomes a nightmare to manage in Excel



15%

85%

Leverages more granular .0 and downstream data to get a cleaner demand signal and reduce volatility and bullwhip effect

Includes techniques that are usually associated with short-term demand sensing to dramatically increase long-term accuracy

10%

90%

Takes advantage of extended and even big data to further increase accuracy

Prelies on powerful models to consider demand drivers such as promotional details, new product introductions, social media, etc.

> **AC** 2



Robotic Process Automation - RPA

Why is Robotic Automation Relevant? What's a Human to Do? Use Robots to Get Smarter.

What are the current or potential impacts of the following process automation attributes on your business?



Reduce error rates

Better manage repeatable tasks



21%

Improve standardization of process workflow



Reduce reliance on multiple systems/ screens to complete the process



Create a frictionless, "straight-though" process



Robotic Process Automation - RPA

How RDA can influence efficiency?	00000 no impact	low	somewhat	•••• important	significant	very high
kleptika	HEALTHCARE	INSURANCE	UTILITIES	BANKS	TELECOMS	MANUFACTURING
Targeted processes	- reporting auto- mation - claim & billing - reconciliation	- enrollment - claim processing	- account opening - billing - claim manage- ment	- account ope- ning - card activation - fraud claims	- service-desk - ordering process - reporting - enrollment	- billing
Contact Center	•••00		••000			•••00
Finance &			••••			
Procure- ment	••000	00000	••000	••000		••••
Human Resources	•••••	00000	••000	••000	00000	••000



All about reality – VR AR MR XR





Virtual Reality

VR places the user in another location entirely. Whether that location is computergenerated or captured by video, it entirely occludes the user's natural surroundings.

Augmented Reality

In augmented reality—like Google Glass or the Yelp app's Monocle feature on mobile devices—the visible natural world is overlaid with a layer of digital content.



Mixed Reality

In technologies like Magic Leap's, virtual objects are integrated into—and responsive to—the natural world. A virtual ball under your desk, for example, would be blocked from view unless you bent down to look at it. In theory, MR could become VR in a dark room.



All about reality – VR AR MR XR



ที่มา : http://www.arreverie.com/blogs/ar-vr-mr-arreverie/



XR

AR

VR

MR

Extended Reality



Extended reality (XR) is a term referring to all real-and-virtual combined environments and human-machine interactions generated by computer technology and wearables. It includes representative forms such as <u>augmented reality</u> (AR), <u>augmented virtuality</u> (AV) and <u>virtual reality</u>(VR).

ที่มา : http://www.arreverie.com/blogs/ar-vr-mr-arreverie/



Internet of Things (IoT)





disruction

Artificial Intelligence





Artificial Intelligence – Machine Learning



Can a neural network learn to recognize doodles? See how well it does with your drawings and help teach it, just by playing.







ARTIFICIAL

INTELLIGENCE Early artificial intelligence MACHINE stirs excitement. **LEARNING** DEEP Machine learning begins to flourish. LEARNING (log==)- H Deep learning breakthroughs drive AI boom. le"l.e". 1960's 1970's 1980's 1990's 2010's 1950's 2000's



3-D Printing





WØRLD ECONOMIC FORUM

COMMITTED TO MPROVING THE STATE OF THE WORLD

Energy Innovation – Smart Grid

Figure 1: Three trends of the grid edge transformation

The Future of Electricity New Technologies Transforming the Grid Edge

In collaboration with Bain & Company

World Economic Forum



ELECTRIFICATION

Critical to long-term carbon goals and will be a relevant distributed resource

Key technologies: Electric vehicles, vehicle to grid/home, smart charging, heat pumps eler

DECENTRALIZATION

Makes customers active elements of the system, though requires significant coordination

> Key technologies: energy efficiency, solar PV, distributed storage, microgrids, demand response,

> > Key technologies: Network technologies (smart metering, remote control and automation systems, smart sensrs) and beyond the meter (optimization and aggregation platforms, smart appliances and devices, IoT)

The electricity system is in the midst of a transformation, as technology and innovation disrupt traditional models from generation to beyond the meter. Three trends in particular are converging to produce game-changing disruptions:

- Electrification of large sectors of the economy such as transport and heating

DIGITALIZATION

Allows for open, real-time,

automated communication and

operation of the system

- Decentralization, spurred by the sharp decrease in costs of distributed energy resources (DERs) like distributed storage, distributed generation, demand flexibility and energy efficiency
- Digitalization of both the grid, with smart metering, smart sensors, automation and other digital network technologies, and beyond the meter, with the advent of the Internet of Things (IoT) and a surge of power-consuming connected devices



Energy Innovation – Smart Grid





Energy Innovation – Smart Grid




Energy Innovation





Energy Innovation

German Architect Andre Broessel believes he has a solution that can "squeeze more juice out of the sun", even during the night hours and in low-light regions. His company <u>Rawlemon</u> has created a spherical sun power generator prototype called the beta.ray. His technology will combine spherical geometry principles with a dual axis tracking system, allowing twice the yield of a <u>conventional solar panel</u> in a much smaller surface area.







Energy Innovation – Wind Lenses

The wind lens is a modification on the wind turbine created by Professor Ohya from the <u>Kyushu</u> <u>University</u> as an attempt to be more efficient in production of electricity and less invasive to both humans and nature. While still in progress, the wind lens has a few changes in design which have led to impacts on how wind energy can be used and harnessed while changing how it impacts the world around us.





Energy Innovation – Algae Fuel



ที่มา : The 2010-2020 World Outlook for BioFuels, Wilson Jordão Filho, 2010.



Energy Innovation – Algae Fuel

Influx_Studio Wants to Turn Chicago's Marina City Into an Algae-Producing CO2-Scrubbing Powerhouse



ทีมา : https://inhabitat.com/influx_studio-wants-to-turn-chicagos-marina-city-into-an-algae-producing-co2-scrubbing-powerhouse/



A fuel cell is a device that converts chemical potential energy (energy stored in molecular bonds) into electrical energy. A PEM (Proton Exchange Membrane) cell uses hydrogen gas (H₂) and oxygen gas (O_2) as fuel. The products of the reaction in the cell are water. electricity, and heat.

Energy Innovation – Fuel Cell

How a fuel cell works

Fuel cells generate heat and electricity from an electrochemical reaction between hydrogen and oxygen. Hydrogen is the most common Hyd element in the universe

> Hydrogen reacts with a catalyst when it reaches the anode

This makes positively-charged particles that go through the electrolyte and electrons that travel along a circuit to make an electrical current

When the particles and electrons reach the cathode they react with oxygen to form water and useable heat



Graphic: JOHN McCANN Data source: FUEL CELLS 2000, PLATINUM POWER FUEL CELL



Energy Innovation – Road Charging



ROAD CHARGING

Equipment installed beneath the road surface could soon be wirelessly charging EV vehicles as they travel along UK motorways.



Fin Tech – Distributed Ledger Technology



ที่มา : https://codeburst.io/distributed-ledger-technology-fundamentals-you-must-know-2d0f82628258



Fin Tech – Blockchain



A Blockchain is a cloud based database shared by every participant in a given system, in the case of this exemplar, its a currency trade. The Blockchain contains the complete transaction of the cryptocurrency or other record keeping in other applications. Think of it as a cloud based peer to peer ledger.









BITCOIN

Bitcoin swoons 10% after news of South Korea crypto exchange hack, leading a broad cryptocurrency selloff

- Coinrail, a relatively small South Korean cryptocurrency exchange, tweeted over the weekend that it was hacked, according to Google Translate.
- Bitcoin fell more than 10 percent to a low of \$6,647.33, its lowest since April 9, according to CoinDesk's bitcoin price index.
- The decline followed a report on Friday from The Wall Street Journal that U.S. regulators are investigating potential price manipulation at four major cryptocurrency exchanges.

Evelyn Cheng | @chengevelyn Published 8:09 PM ET Sun, 10 June 2018 | Updated 19 Hours Ago

Fin Tech – Bitcoin

Fin Tech – IOTA





OTA is an open source cryptocurrency founded in 2015 by Anders Sønstebø and Serguei Popov. It runs on a system called "The Tangle", a form of directed acyclic graph (DAG) applied to a distributed ledger protocol. IOTA allows for free transactions on a decentralized network without the need for miners, blocks and chains. IOTA therefore significantly diverges from bitcoin and other blockchain based cryptocurrencies.



D/SRUPTION

5 Stages of Disruption

disruptionhub.com

THE FIVE STAGES OF DISRUPTION







Kodak was fatally slow in recognising the camera market's rapid switch to digital. The killing blow was the rapid wholesale destruction of its consumables business - film. Declining camera sales hastened the end but it was this collapse of film and processing that finished them off.



2

INTERNET INFRASTRUCTURE

From the late '90s, huge sums of money poured into building internet infrastructure but by the late noughties, the market was wondering where the revenues (let alone the profits) were. The answer was such a resounding "don't know" that the bubble burst and market valuations were massively reduced. Disruption had been disrupted.



DISRUPTIVE Business models

In itself, Uber's technology is not particularly innovative. However, the company's 'zero marginal cost' benefit allows a 'delivery for everything' model with no noticeable incremental costs to itself, allowing other businesses such as restaurant booking services to add Uber to the package. It's horizontal integration with no marginal cost and technology + zero marginal cost = scaleable disruption.



The Internet of Things will soon provide an end-toend view of a product, from manufacture and distribution through to retail and use. At the very least, this'll save costs by matching production to consumption and reducing needless transport. Data analysis by artificial intelligence will also spot patterns invisible to humans, enhancing consumer engagement.



5

Adoption curves are becoming steeper. Ten years ago, virtual reality had virtually no users before Oculus Rift interested people in the technology but not its \$300 price tag. Spotting the opportunity, Google widely launched Google Cardboard, a \$5 box that turns a smartphone into a VR headset, paving the way for a more profitable Google product down the line: These same five principles can be seen happening across numerous business sectors. Value and profit become entrenched in the data sets held by the industry leaders, moving revenue away from where it's traditionally been made. Such a profound shift can and does create social change as AI has and will continue to create unemployment in previously 'safe' sectors.



disruptionhub.com

ที่มา : https://disruptionhub.com/five-stage-tech-disruption/



Scenario Analysis

Visions, utopias and future plans



เหตุการณ์ในอดีตช่วยให้เราสามารถคาดเดาหรือพยากรณ์แนวโน้มที่อาจจะเกิดขึ้นได้ในระยะสั้นๆ และทำให้ เราทราบถึงว่ามีปัจจัยอะไรบ้างที่เป็นตัวขับเคลื่อนสำคัญของเหตุการณ์ที่จะเกิดขึ้นในอนาคต อย่างไรก็ดีใน ระยะปานกลางหรือระยะยาว เราอาจจะไม่สามารถพยากรณ์ได้ว่าอะไรจะเกิดขึ้นได้อย่างแน่นอนนัก แต่เราก็ พอจะสามารถคาดเดาอย่างมีระบบได้ว่าน่าจะเกิดอะไรขึ้นได้บ้างในอนาคต



Scenario Analysis

Future Lab

สำรวจอนาคต



Future Scanning: ติดตาม คาดการณ์แนวโน้มและ ความผันผวนของโลกและไทยใน ทุกมิติ

- Trend Analysis
- Trend Monitoring
- Trend Projection
- Model and Simulation
- Consulting Experts
- Polling
- Delphi
- Brainstorming

Scenario Planning: จัดทำฉากทัศน์อนาคตของไทย และในวาระที่สำคัญ

- Weak Signal
- Driving Force
- Forecasting and Backcasting
- Future Wild Cards
- Scenario Building

Future Consultation: ขับเคลื่อนให้องค์กรต่างๆ พร้อม รับอนาคต

- Workshop
- Coaching
- Training
- Conferences
- Publications

ตัวอย่างหน่วยงานในต่างประเทศ

- Sweden: Council on the Future, Minister of the Futures
- Singapore: Centre for Strategic Futures
- Korea: Ministry of Science, ICT and Futures Planning
- UAE: Ministry of Cabinet Affairs and Future



Scenario Analysis

Identify Driving Forces

Identify Critical Uncertainties

Develop Plausible Scenarios



Discuss Implications & Paths









 Identify potential drivers 	2. Select two key drivers	3. Define polar outcomes	4. Create scenarios based on interactions		
		Low High Low	Scenario 2High 5 1LowHighScenario 3Scenario 4		



Global Risks

WORLD ECONOMIC FORUM COMMITTED TO IMPROVING THE STATE OF THE WORLD

The Global Risks Report 2018 13th Edition

Insight Report



Top 10 risks in terms of		Top 10 risks in terms of					
Lik	kelihood	Impact					
•	Extreme weather events	4	Weapons of mass destruction				
•	Natural disasters	2	Extreme weather events				
3	Cyberattacks	3	Natural disasters				
4	Data fraud or theft	4	Failure of climate-change mitigation and adaptation				
\$	Failure of climate-change mitigation and adaptation	5	Water crises				
6	Large-scale involuntary migration	6	Cyberattacks				
•	Man-made environmental disasters	•	Food crises				
8	Terrorist attacks	8	Biodiversity loss and ecosystem collapse				
9	Illicit trade	•	Large-scale involuntary migration				
•	Asset bubbles in a major economy	1	Spread of infectious diseases				

Top 5 Global Risks in Terms of Likelihood

-	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
1st	Asset price collapse	Asset price collapse	Asset price collapse	Storms and cyclones	Severe income disparity	Severe income disparity	Income disparity	Interstate conflict with regional consequences	Large-scale involuntary migration	Extreme weather events	Extreme weather events
2nd	Middle East instability	Slowing Chinese economy (<6%)	Slowing Chinese economy (<6%)	Flooding	Chronic fiscal imbalances	Chronic fiscal imbalances	Extreme weather events	Extreme weather events	Extreme weather events	Large-scale involuntary migration	Natural disasters
3rd	Failed and failing states	Chronic disease	Chronic disease	Corruption	Rising greenhouse gas emissions	Rising greenhouse gas emissions	Unemployment and underemployment	Failure of national governance	Failure of climate- change mitigation and adaptation	Major natural disasters	Cyberattacks
4th	Oil and gas price spike	Global governance gaps	Fiscal crises	Biodiversity loss	Cyber attacks	Water supply crises	Climate change	State collapse or crisis	Interstate conflict with regional consequences	Large-scale terrorist attacks	Data fraud or theft
5th	Chronic disease, developed world	Retrenchment from globalization (emerging)	Global governance gaps	Climate change	Water supply crises	Mismanagement of population ageing	Cyber attacks	High structural unemployment or underemployment	Major natural catastrophes	Massive incident of data fraud/theft	Failure of climate- change mitigation and adaptation



Enterprise Architecture





Digital Transformation

Digital Transformation on Foundational Platforms

Legacy Enterprise IT







data center

silos





IT as overhead

process-driven operations

Focus on

- Automation of Business
- **Operations and Functional Silos**
- Legacy Business Models
- Discrete, Separate Touchpoints
- Systems of Record
- Irregular, Periodic Change
- Emphasis on Service Delivery
- Centralized IT



Digital Enterprise







cloud

agile + devops

ecosystem









IT for revenue

data-driven

change processes

Focus on

- Digitization Transformation of Business
- Customers, Products, and Data
- **Digital Business Models**
- Seamless Omnichannel
- Systems of Engagement
- Continuous Everything
- Emphasis on Digital Experience
- Decentralized IT (everyone is in IT)

From http://zdnet.com/blog/hinchcliffe on Wet. by Dion Hinchcliffe



Digital Transformation



Digital Transformation คือการที่องค์กรจะต้องปรับเปลี่ยนและปรับปรุงองค์กรในหลากหลายมิติทั้งในเรื่อง ของการบริหารจัดการ กระบวนการทำงาน วิธีการทำงาน ความรู้ ทักษะ และวิธีการคิดวิเคราะห์ ตลอดจนการ สร้างวัฒนธรรมในการใช้งานระบบสารสนเทศให้เกิดประโยชน์สูงสุด



Digital Work

แนวคิดของการพัฒนาที่ ทำงานให้เป็น Digital Workplace นั้นกำลัง ได้รับความสนใจ โดยที่ รูปแบบการทำงานจะ แตกต่างจากแต่เดิม มีการ แบ่งปันข้อมูลกันมากขึ้น มี โครงสร้างขององค์กร น้อยลง (More flat) มี ตอบสนองความต้องการที่ Real-time มากขึ้น และ อัตโนมัติมากขึ้นกว่าเดิม มาก ซึ่งต้องอาศัยการ ประมวลผลข้อมูลที่มี ประสิทธิภาพสูงมาก

The Future of Digital Work



Community-Centric Open Collaboration



Non-Hierarchical Organizations



Borderless Dynamic

Workforce

Quantified

Enterprise



Sharing Economy

New Models of Work



Enterprise App Stores

Other Apps







Contextual Applications

Unified Information Streams, Apps + Data Dashboards

The Evolution of Apps at Work



Wearables

New Devices



Internet of Things



On-Demand Micro Factories (3D printing)



Workplace Robots







Digital Transformation Framework

DIGITAL TRANSFORMATION FRAMEWORK



ที่มา : http://blog.lnsresearch.com/dx

Disruptive Technology



